



MISSOURI DEPARTMENT OF NATURAL RESOURCES

Business and Industry Kitchen Cabinet Meeting Notes Lewis & Clark State Office Building, July 17, 2013 10 a.m. to 3 p.m.

Welcome & Introductions

Director Sara Parker Pauley welcomed the participants. One kitchen cabinet meeting for each of the four groups and one combined meeting are planned for future years.

Legislative Update

Jay Atkins an update of legislation, particularly HB 650 and HB 28, the environmental omnibus bills. The Governor has not signed either bill. HB 28 would move the Land Survey Program to the Department of Agriculture. Fees for water, hazardous waste, batteries and industrial mining were extended and water, air and hazardous waste fees would be set in the future by their respective commissions, with stakeholder agreement, and with the General Assembly having an opportunity to disapprove the revised fees. The soonest the new fees could be in place would be January 1, 2015 for water fees (as several stakeholder meetings have already been held) and January 1, 2017 for air and hazardous waste. HB 28 would also consolidate multiple permits for small businesses and change our procedures to a public notification of beach conditions. An interim committee will be studying Solid Waste Management Districts in response to the introduction of SB 13 this session. The Division of State Parks will be required to hold stakeholder meetings once a year, with an annual Director's Forum.

Jay was asked how someone could get involved in the fee structure revision process. The best way to get involved is to sign up for email updates through the department's website, or Govdelivery.

Department Strategic Planning

Sara shared a graphic depicting the department's strategic planning framework, and explained the components that change the department's relationships with its partners – Compliance Assistance, Our Missouri Waters, Community Services and Youth Education.

Business Process Improvement

Kim Hoke shared with the group what the department is doing to improve and streamline our routine processes, in order to free up staff time to address more important issues. She explained that this involved using IT and technology to modernize our management of data.

- Water permit centralization. The department is striving for consistency in issuance of general permits. Use of on-line E-permitting for land disturbance permits has been a huge success. Kim explained that regional office staff are beginning to be redirected to other permits, so that the timeframe for permits is much faster (now within 30 to 60 minutes).
- Electronic Discharge Monitoring Reports (EDMRs). This system has just been approved, with three permits just issued through the system. This system is available for all industries with NPDES permits. The department's ultimate goal is to have all information / data on a business in one location on the department's website.
- Process Mapping. This effort focuses on finding efficiencies. A question was asked regarding the linkage between process improvement and federal oversight. Kim explained that we had worked with the EPA on this topic in the past, including Kaizan. Also, through the Environmental Council of the States (ECOS), states look for more innovative ways for the states to comply with federal regulations, such as greater flexibility and ways to be more innovative in accomplishing "bean counting."
- Security of data. This was an issue discussed during the last legislative session, so there is scrutiny in this area. The department is trying to be very thoughtful in how we provide better access to data. The point was made that some of the data uploaded to the EPA is faulty, and that the average person may be more likely to believe the federal data. Another question asked how the DNR databases will differ from what the EPA has available online? The main difference is that on DNR's website, you will be able to search for one facility and see information related to all media (ex.: air, hazardous waste, water, etc.) in one location. Part of HB 28 addressed quarterly reporting for hazardous waste generators – is it possible to reduce the amount of data required to be reported? The answer is that data should be both accurate and pertinent. Will the department follow the Our Missouri Waters / watershed approach for all media? For example, will air permits be considered in different air sheds? Staff answered that water integrates so many issues and across different media, but that not everything will fit into this approach.

Facilitated Discussion

The remainder of the discussion was facilitated through use of Turning Point technology. Questions and attendees' responses are provided below.

For each of the following, rate how beneficial each would be to businesses and industries in Missouri, and whether the Department should implement the suggestion:

- a. A great deal – Prioritize piloting and implementing this action
- b. Quite a bit – Worth doing
- c. A modest amount – Consider implementing
- d. None – Not worth the expenditure of time
- e. Counterproductive – Do not do

Question	A great deal	Quite a bit	A modest amount	None	Counter-productive
Single point of contact during initial permitting?	50%	50%	0%	0%	0%
Single point of contact after normal operations have begun?	40%	20%	30%	10%	0%
After inspection, issue Report of Inspection, provide company the opportunity to respond?	67%	22%	11%	0%	0%
Partner with existing companies to create an environmental mentoring program?	0%	40%	50%	10%	0%
Create an environmental results program in Missouri?	0%	0%	40%	60%	0%
Partner with business & industry groups to create a rewards system for businesses with strong environmental records?	40%	40%	20%	0%	0%
Offer Environmental Assistance Visits (EAVs) to new businesses or those that have undergone a major change?	33%	44%	22%	0%	0%
	Prior to plant operations	Within two months of start up	Roughly six months after start up	In place of the 1st scheduled inspection	
Environmental Assistance Visits would be most useful:	15%	35%	35%	28%	

Round Table / Wrap Up

Attendees were asked for their comments - on the meeting, updates from their organization, etc. Sara thanked all of those attending for their time and thoughtful discussion of the issues. The first joint Kitchen Cabinet meeting will be held on September 25 for members of the Local Government, Agricultural, Business and Environmental Cabinets.